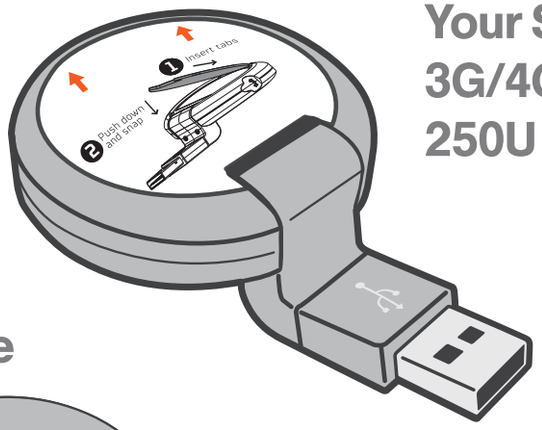
User Manual

This User Manual provides instructions on how to use your new device. However, some of the information in this User Manual does not apply to your kajeet device. This includes the following:

- Activation instructions provided by Sprint.
- Select services and features that are specific to Sprint, such as Sprint ID, Sprint TV, Sprint Zone, TeleNav GPS Navigator, Sprint Mobile Wallet, Sprint HotSpot and voice mail to text capability
- Customer service information (phone numbers and/or websites) for Sprint
- Warranty information (warranty terms are provided with device)

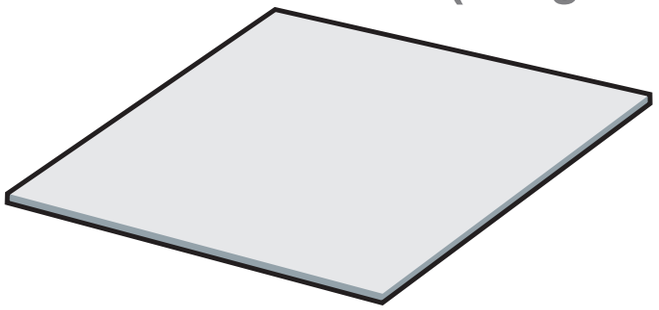
For questions regarding your device or service, please have your administrator contact kajeet.

What's in the Box _

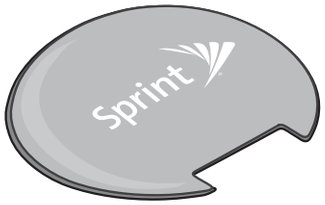


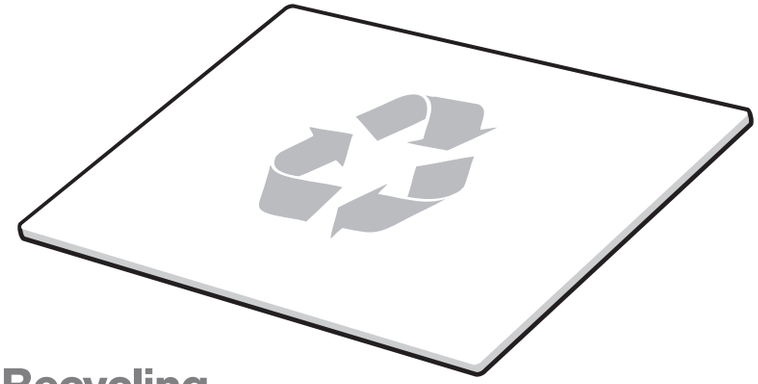
Your Sprint 3G/4G USB 250U

Get Started Guide (this guide)

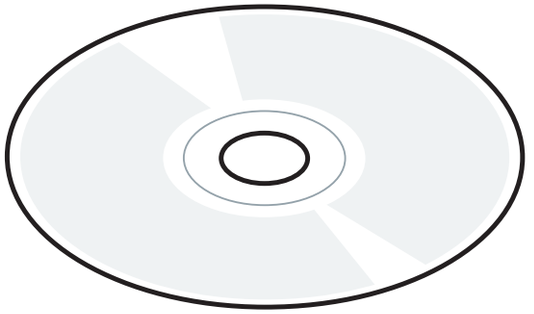


Faceplate





Recycling Envelope



Sprint SmartView℠ Software Installation, Important Information booklet, and Terms and Conditions CD.

Before You Start _

Set Up Your Account

Make sure your device is set up with a service plan on your Sprint account. For assistance, call **1-866-639-9565** to speak with a Sprint representative.

Install Sprint SmartView Software

1. Insert the Installation CD into your computer's CD drive.
   - The CD will auto-run.
   - If it does not auto-run, click **Start > My Computer** and double-click **SmartView**.
2. Click **Setup** to begin, and then follow the onscreen instructions to install Sprint SmartView software. (You will be prompted to restart your computer once installation is complete.)

Attach the Faceplate

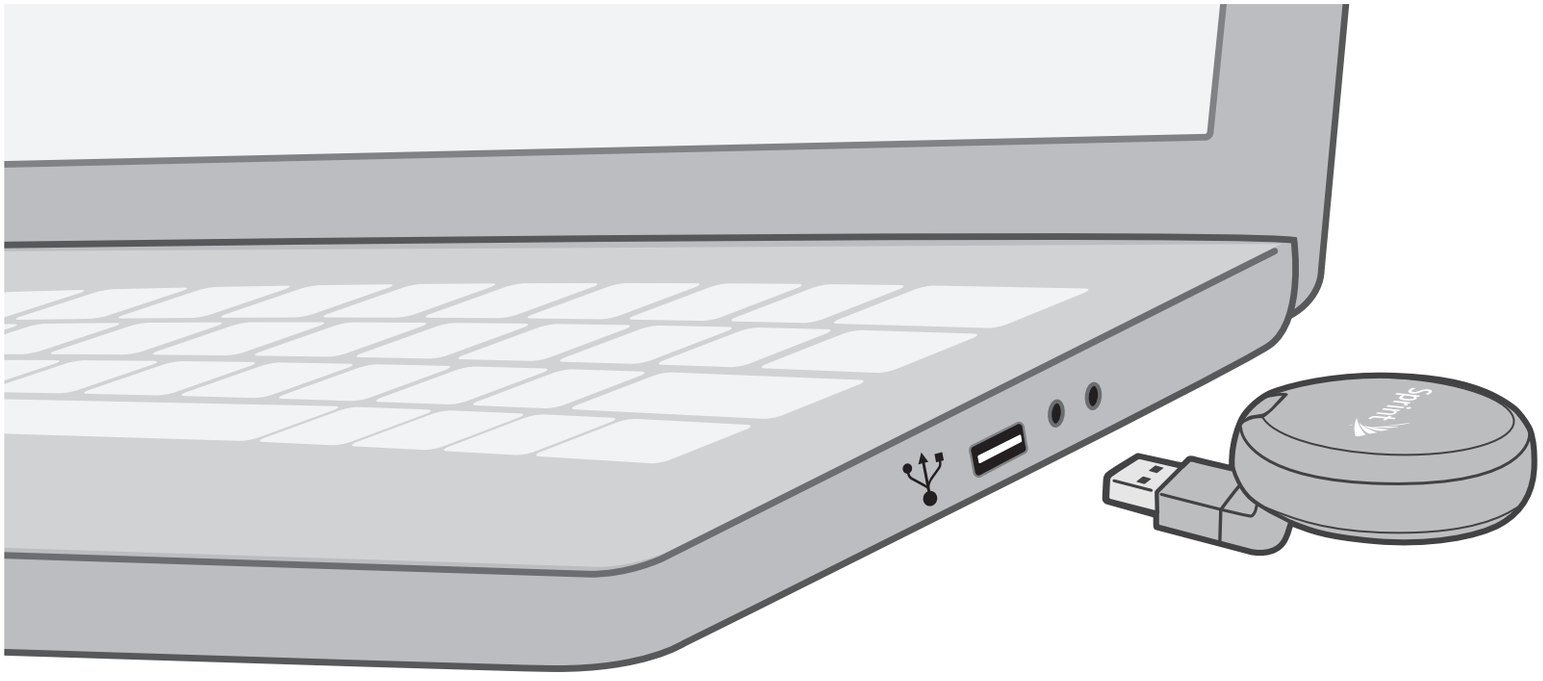
1. Remove the protective film covering from both faces of the lens (the circular portion of the device).
2. Insert the faceplate tabs into the slots as shown on the film covering.
3. Press down carefully until the faceplate snaps into place.

Install Your Device _

Insert the USB Device

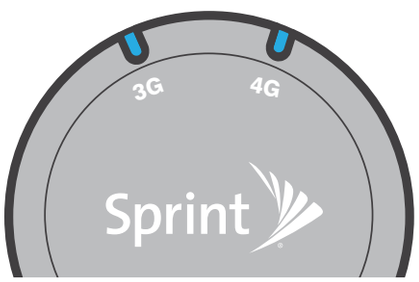
IMPORTANT: Insert the CD and install the software before you insert the device into your computer's USB port.

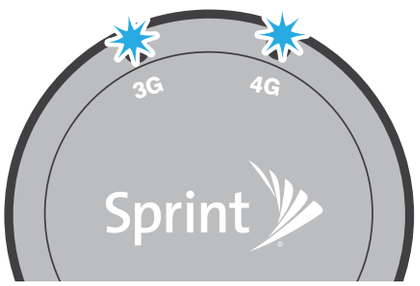
- Insert the device into an available USB port on your computer.
  - Your computer will detect the device and automatically install the drivers.
  - If necessary, rotate your device up to 90 degrees either clockwise or counterclockwise to optimize your connection.



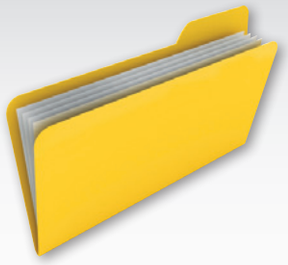
Activate Your Device

1. With your device inserted, double-click the Sprint SmartView icon ( ) on your computer's desktop.
   - Your device is designed to activate automatically and connect to either the Sprint Mobile Broadband network (3G) or the Sprint 4G network.
   - If both WiMAX (4G) and Mobile (3G) networks are available, you can use the Sprint SmartView window to select which network to use.
2. Launch your Web browser and go to any website to confirm your Internet connection.
   - The left indicator light shows your CDMA (3G) status (**solid blue** means you're connected or within range). The right indicator light shows your WiMAX (4G) status (**solid blue** means you're connected or within range). A **blinking blue** light in either location means the device is searching for a valid network.





Manage Your Account _



Online: www.sprint.com

- make a payment, see your bills, enroll in online billing
- check usage and account balance
- see or modify the details of your Sprint service plan
- get detailed instructions and download content

From a Phone

- For any questions about your device or your Sprint service:
  Dial **1-866-639-9565**
- For general questions about your Sprint account:

  Sprint Customer Service: Dial **1-888-211-4727**

  Business Customer Service: Dial **1-800-927-2199**

Helpful Sprint Information _

Total Equipment Protection

The protection you need so you can be worry free

Should anything happen to your device, you'll have a worry-free way to ensure that you get connected again soon.

- **Coverage includes:**
  Loss, theft, routine maintenance, physical or liquid damage, mechanical or electrical problems, or failure from normal wear and tear.
- **For more information:**
  See the Total Equipment Protection brochure available at any participating retail location or go to sprint.com/tep for more details. To enroll within 30 days of activation, call **1-800-584-3666**.

Total Equipment Protection is a service provided by Asurion Protection Services, LLC, Continental Casualty Company's (a CNA company) licensed agent for the customers of Sprint.

Resources _

For Your USB Device

- This *Get Started* guide to get you up and running.
- **User Guide** – View the comprehensive *User Guide* for the Sprint SmartView℠ software online at sprint.com/support.
- **Software -** Download the latest version of the Sprint SmartView software at sprint.com/downloads.
- **Web** – Go to sprint.com/support to access troubleshooting and other resources.